

# Social Media Performance

April 2023



### sprout social Summary:

This month our audience grew by 0.4% (118). We had over 27.6K engagements on our posts (likes, shares, comments) across our social channels (this report included Twitter, Instagram, Facebook, TikTok) and we entered consumer screens over 650,000 times.

Our engagements are up by 21.1% and our impressions are up by39% compared to March 2023.

#### Help us to help you!

We want to share your content Tag us @visitgloucester and use our hashtag #visitgloucester Let us know about upcoming events by submitting here: <u>https://www.visitgloucester.co.uk/information/submit-event</u>

Contact visitgloucester@gloucester.gov.uk to discuss a feature on our social channels and our blog on our website, free of charge, to show of your business.

### Top 3 Twitter Posts:



@VisitGloucester Tue 4/4/2023 10:00 am BST

From 21 to the 23 April, @GlosHistFest will be hosting a weekend of talks in the beautiful @GlosBlackfriars! Tickets are available now...



Total Engagements	92
Likes	25
@Replies	0
Retweets	11
Post Link Clicks	24
Other Post Clicks	32
Other Engagements	0
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Wed 4/12/2023 10:00 am BST

The **@GlosHistFest** Spring Weekend starts next week at **@GlosBlackfriars**! Tickets are selling fast so make sure you book now so y...



Total Engagements	40
Likes	13
@Replies	0
Retweets	6
Post Link Clicks	4
Other Post Clicks	17
Other Engagements	0
	•••• ( <del>7</del> )



@VisitGloucester Mon 4/17/2023 10:00 am BST

The @GlosHistFest Spring Weekend starts this Friday at @GlosBlackfriars! There are still tickets left for some of the talks so book now...



Total Engagements	39
Likes	16
@Replies	0
Retweets	8
Post Link Clicks	7
Other Post Clicks	8
Other Engagements	0
	••• (F)

### **Top 3 Facebook Posts:**



Gloucester Thu 4/6/2023 3:00 pm BST

Don't miss your chance to see this incredible view for yourself with a Tower Tour at Gloucester Cathedral! For multiple dates...



Total Engagements	4,254
Reactions	418
Comments	70
Shares	59
Post Link Clicks	809
Other Post Clicks	2,898
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Gloucester Sat 4/1/2023 9:00 am BST

A Time Machine in Your Pocket! Visit Gloucester are excited to announce new VR experience, 'BackWrd', celebrating the rich...



Total Engagements	1,497
Reactions	73
Comments	22
Shares	5
Post Link Clicks	195
Other Post Clicks	1,202
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Gloucester Fri 4/14/2023 10:15 am BST

It's #FoodieFriday! W Mister's Café & Bistro opened its doors on Westgate Street last year and has since been serving Gloucester a...



Total Engagements	988
Reactions	100
Comments	45
Shares	11
Post Link Clicks	110
Other Post Clicks	722
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### **Top 3 Instagram Posts:**



visitgloucester Sat 4/15/2023 9:00 am BST

Following her success with The Rainbow Square, local artist Tash Frootko plans to turn part of a city into a "huge outdoor art gallery...



Total Engagements	235
Likes	229
Comments	4
Saves	2
	••• 🗲



visitgloucester Thu 4/6/2023 3:00 pm BST

Don't miss your chance to see this incredible view for yourself with a Tower Tour at @gloucestercathedral! For multiple dates...



Total Engagements	198
Likes	184
Comments	6
Saves	8
	••• 🗲



O visitgloucester Sun 4/30/2023 9:00 am BST

HRH The Princess Royal, and Vice Admiral Sir Timothy Laurence will be attending the service of thanksgiving on Monday 8 May at...



Total Engagements	145
Likes	141
Comments	0
Saves	4
	••• 🗲

### sprout social Top TikTok Posts:

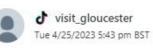


visit\_gloucester Fri 4/28/2023 10:08 am BST

This tradition dates back to the medieval period! #visitgloucester #fyp #gloucester #gloucestershire #cotswolds #traveltok...



Total Engagements	144
Likes	140
Comments	1
Shares	3



Gloucester but make it Wes Anderson (kinda) #visitgloucester #fyp #gloucester #gloucestershire #cotswolds #traveltok...



Total Engagements	42
Likes	40
Comments	2
Shares	0

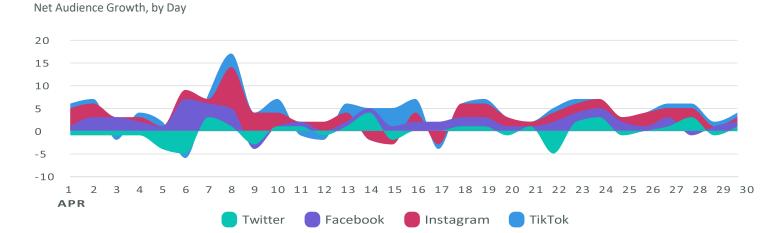
#### Performance Summary

View your key profile performance metrics from the reporting period.

Impressions 654,480 7 39%	Engagements <b>27,693</b> <b>7</b> 21.1%	Post Link Clicks <b>5,592</b> 7 64.7%	
Engagement Rate (per impress <b>4.2%</b> № 10.7%	ion)		

#### **Audience Growth**

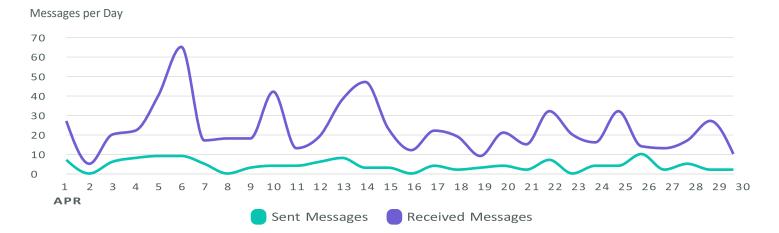
See how your audience grew during the reporting period.



Audience Metrics	Totals	% Change
Total Audience	43,542	<b>70.</b> 4%
Total Net Audience Growth	118	<b>∖29.8</b> %
Twitter Net Follower Growth	-3	∕∎ 200%
Facebook Net Page Likes	48	▶ 71.4%
Instagram Net Follower Growth	51	∖∎ 25%
TikTok Net Follower Growth	22	∖ 68.1%

#### **Message Volume**

Review the volume of sent and received messages across networks during the selected time period.



Sent Messages Metrics	Totals	% Change
Total Sent Messages	126	∕713.5%
Twitter Sent Messages	17	▶ 88.9%
Facebook Sent Messages	45	∖ 11.8%
Instagram Sent Messages	61	<b>7</b> 24.5%
TikTok Sent Messages	3	↗ 50%

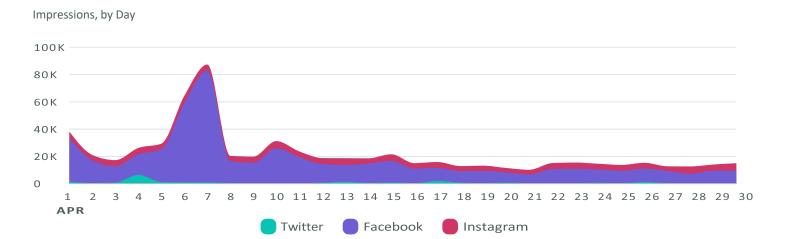
#### Message Volume

Review the volume of sent and received messages across networks during the selected time period.

Received Messages Metrics	Totals	% Change	
Total Received Messages	693	∕⊿6.9%	
Twitter Received Messages	136	▶ 88.9%	
Facebook Received Messages	199	⋧ 32.8%	
Instagram Received Messages	348	▶ 5.8%	
TikTok Received Messages	10	▶ 78.7%	

#### Impressions

Review how your content was seen across networks during the reporting period.

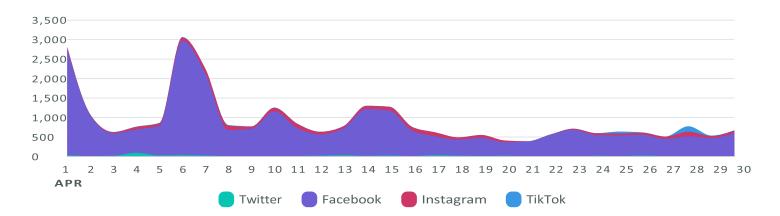


Impression Metrics	Totals	% Change
Total Impressions	654,480	<b>7</b> 39%
Twitter Impressions	16,766	<b>↗</b> 492.4%
Facebook Impressions	507,869	<b>↗</b> 31.3%
Instagram Impressions	129,845	▶ 60.3%

#### Engagement

See how people are engaging with your posts during the reporting period.

Engagements, by Day

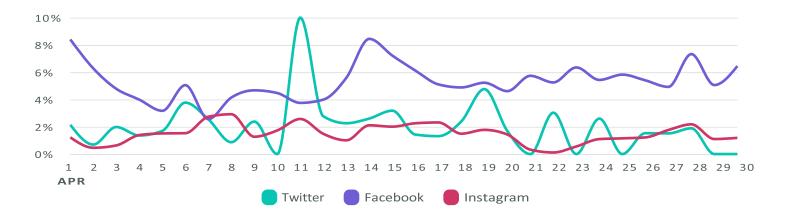


Engagement Metrics	Totals	% Change	
Total Engagements	27,693	<b>721.1%</b>	
Twitter Engagements	304	<b>↗</b> 496.1%	
Facebook Engagements	25,118	<b>7</b> 23.7%	
Instagram Engagements	1,929	<b>↗</b> 15%	
TikTok Engagements	342	∕∎ 58.9%	

#### **Engagement Rate**

See how engaged people are with your posts during the reporting period.

Engagement Rate (per Impression), by Day

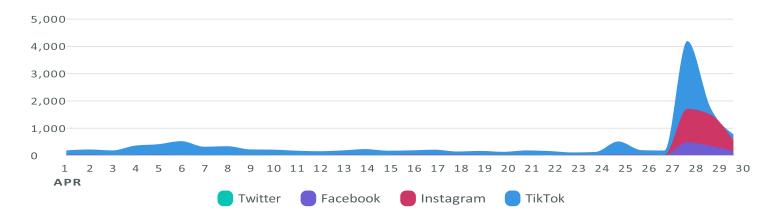


Engagement Rate Metrics	Rate	% Change	
Engagement Rate (per Impression)	4.2%	∖10.7%	
Twitter Engagement Rate	1.8%	↗ 0.6%	
Facebook Engagement Rate	4.9%	∖∎ 5.8%	
Instagram Engagement Rate	1.5%	∕∎ 28.2%	

#### **Video Views**

Review how your videos were viewed across networks during the reporting period.

Video Views, by Day



Video Views Metrics	Totals	% Change	
Video Views	12,519	∖25.2%	
Twitter Video Views	1	90.9% لا	
Facebook Video Views	1,136	<b>↗</b> 116%	
Instagram Post Video Views	2,766	<b>↗</b> 2,461.1%	
TikTok Video Views	8,616	∖∎ 46.5%	

#### **Profiles**

Review your aggregate profile and page metrics from the reporting period.

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Profile 🔺	Audience	Net Audience Growth	Published Posts	Impressions	Engagements	Engagement Rate (per Impression)	Vide View
Reporting Period	43,542 7	118	104	654,480 🖊	27,693 🖊	4.2%	12,51
Apr 1, 2023 – Apr 30, 2023	0.4%	₽ 29.8%	▶ 15.6%	39%	21.1%	∕∎ 10.7%	↘ 25.2
<b>Compare to</b> Mar 1, 2023 – Mar 31, 2023	43,387	168	90	470,710	22,869	4.7%	16,73
📬 🎔 @VisitGloucester	11,930	-3	17	16,766	304	1.8%	
Gloucester	24,974	48	41	507,869	25,118	4.9%	1,13
Sisit Gloucester	1,140	22	3	N/A	342	N/A	8,61
visitgloucester	5,498	51	43	129,845	1,929	1.5%	2,76

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